

COMPANY PROFILE



Eagle

Express

At Eagle Express Egypt, our mission is to deliver trusted, safe, and efficient air and ocean freight services, specializing in both general and dangerous goods logistics. Our expertise, reliability, and global network ensure seamless supply chain solutions tailored precisely to your business needs.

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www.eagleexpress-logistics.com

ABOUT OUR COMPANY

A Brief Story About The Company

Eagle Express is a leading freight forwarding company based in Egypt, specializing in reliable ocean and air shipping services. Operating since 2012, we have built a strong reputation for delivering efficient and cost-effective logistics solutions for general cargo worldwide. Our professional team and global network of partners ensure seamless door-to-door delivery tailored to each client's needs. We are committed to quality and customer satisfaction, providing personalized service and transparent communication at every step of the supply chain.

VISION

"To be a trusted leader in international freight forwarding, recognized for excellence in logistics solutions, exceptional handling of general and hazardous cargo, and unparalleled commitment to customer satisfaction, safety, and global standards."

MISSION

01

To provide reliable and efficient freight forwarding solutions through ocean and air shipping, ensuring timely and secure delivery of general and specialized cargo worldwide.

02

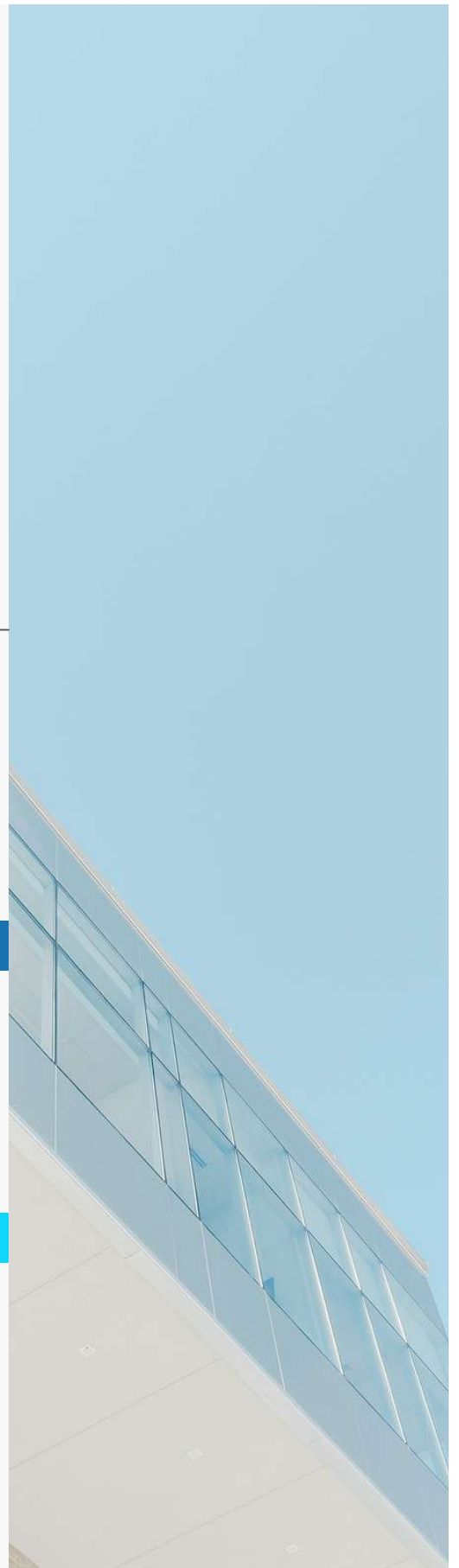
To uphold the highest standards of safety and compliance in handling dangerous goods by maintaining a certified, expert team and strictly adhering to international regulations.

03

To deliver customer-centric logistics services with personalized attention, transparent communication, and a commitment to exceeding client expectations.

04

To continuously improve our logistics operations and global reach by leveraging strategic partnerships, advanced technology, and a culture of professionalism and integrity.



PROBLEM



A Brief Story About A Problem

Delayed Shipments Due to Inaccurate or Incomplete Documentation

In international freight forwarding, even minor errors or missing information in shipping documents (such as bills of lading, commercial invoices, or dangerous goods declarations) can lead to customs clearance delays, penalties, or cargo holds at ports and airports. This disrupts supply chains, increases costs, and damages client trust.



SOLUTION



A Brief Story About The Solution

Implementing a Dedicated
Documentation Compliance
Team & Digital Workflow



Specialized Compliance Team

Form a trained team focused on checking documentation for accuracy and ensuring compliance with international trade and customs regulations.



Digital Documentation Tools

Use automated checklists and e-doc platforms to reduce errors, standardize documents, and flag issues in real time.



Enhanced Operational Efficiency

This approach speeds up customs clearance, avoids delays and fines, and ensures smoother, more reliable shipments for clients.



STRENGTHS

- Specialized Dangerous Goods Handling Team (IATA & IMDG certified)
- Over a Decade of Experience (since 2012) in international freight forwarding
- Comprehensive Service Portfolio (air, ocean and customs)
- Strong Global Network of agents and carrier partnerships
- Customer-Centric Approach with personalized, transparent service

WEAKNESSES

- Dependence on External Carriers and Customs Delays outside company control
- Pending International Certifications Display (e.g., ISO, FIATA) may affect perception
- Limited Brand Recognition compared to global freight giants
- Technology Integration still evolving (e.g., full automation or real-time tracking platforms)

OPPORTUNITIES

- Rising Demand for DG Shipping Experts in pharmaceuticals, chemicals, and batteries
- Digital Transformation in logistics allows for automation and improved client interfaces
- Expansion into New Markets (e.g., African and Gulf trade corridors)
- Sustainability Services (e.g., carbon-efficient routes, green warehousing) can attract eco-conscious clients

THREATS

- Global Supply Chain Disruptions (e.g., geopolitical tensions, port congestion)
- High Competition from multinational logistics firms and digital freight platforms
- Strict Regulatory Changes in DG handling or customs could increase operational complexity
- Fluctuations in Freight Rates and fuel costs impacting profitability

SERVICE OVERVIEW

A Brief Story About Our Services

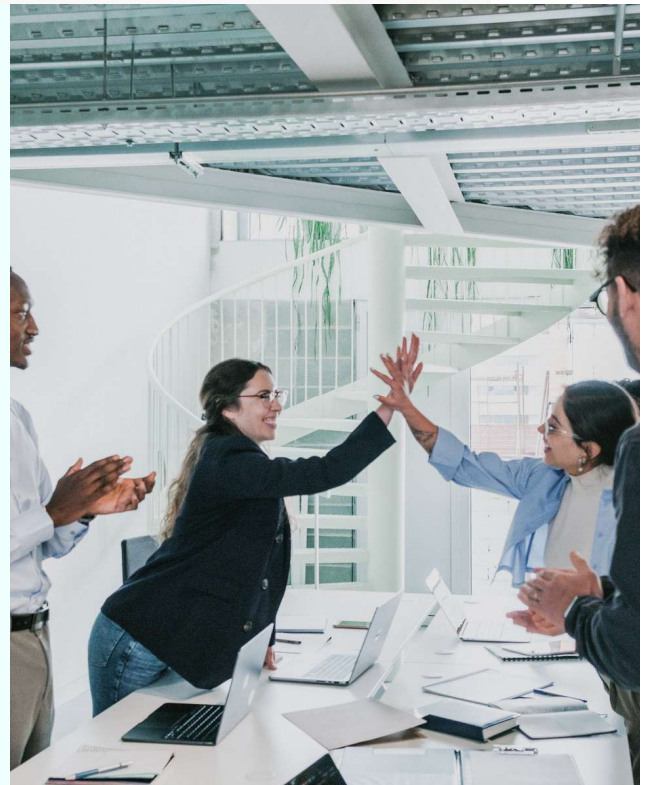
Since 2012, Eagle Express has been committed to simplifying global trade through dependable and customized freight solutions. What began with courier solutions has grown into a complete air and ocean freight logistics offering built on trust, precision, and care.

Our Commitment to Air Freight

We specialize in fast, flexible, and secure air freight solutions. Whether it's general cargo or time-sensitive shipments, our experienced team ensures quick transit, smooth customs clearance, and real-time coordination with carriers and airports worldwide.

Our Strength in Ocean Freight

Our ocean freight services are built for reliability and reach. From full-container loads to consolidated shipments, we provide cost-effective options, expert handling, and strong partnerships with major global shipping lines—making international trade smoother for our clients.



CORE SERVICES

At Eagle Express, we offer a focused range of logistics services designed to move your cargo efficiently, safely, and compliantly across borders. Our strength lies in delivering streamlined air and ocean freight solutions, backed by expert customs support to ensure smooth end-to-end transport.

Ocean Freight

Our ocean freight services cover both Full-Container Load (FCL) and Less-than-Container Load (LCL) shipments, giving clients flexible and scalable options for international transport. We leverage strong partnerships with global shipping lines to offer competitive rates, dependable transit times, and tailored routing that meets the needs of each shipment—regardless of size or destination.

Air Freight

Speed and precision define our air freight operations. Whether you require expedited delivery or cost-effective consolidated shipments, our team ensures smooth coordination, timely departures, and secure handling. We work closely with major airlines and ground agents to ensure your cargo arrives on time, anywhere in the world.

Customs Clearance & Documentation

Navigating customs regulations can be complex, but our experienced team makes it seamless. We manage all necessary import and export documentation, ensure regulatory compliance, and communicate directly with customs authorities. This minimizes delays, reduces risk, and ensures your cargo moves across borders without disruption.

INDUSTRY COMPLIANCE & SAFETY STANDARDS

At Eagle Express, safety and regulatory compliance are the foundation of our logistics operations. We are committed to delivering services that not only meet but exceed international standards, ensuring every shipment is handled with precision, responsibility, and integrity.

Regulatory Compliance

We strictly adhere to IATA and ICAO regulations for air cargo and the IMO's IMDG Code for sea freight. This guarantees that all shipments—especially dangerous goods—are managed in full alignment with global safety and security requirements.

Security Measures

We implement advanced cargo security protocols, including tracking technologies and secure handling procedures, to ensure shipments remain safe from origin to final destination.

Quality Management

Our processes are supported by an ISO 9001:2015 certified quality management system. This ensures consistent performance, risk mitigation, and continuous improvement across all service areas.

Certifications & Affiliations

Certifications such as IATA, FIATA, ISO 9001:2015, and others will be displayed here once finalized, reinforcing our credibility and global compliance.

Training & Audits

We invest in regular training and internal audits to keep our team up-to-date with the latest international regulations and logistics best practices, maintaining operational excellence at every level.

Dangerous Goods Compliance

Our dedicated DG team is certified and trained in handling hazardous materials in strict accordance with IATA and IMDG standards. From classification and packaging to labeling and documentation, we ensure full legal compliance and safe transport for every dangerous goods shipment.

WHY CHOOSE EAGLE EXPRESS?



1

Experience & Expertise

With over a decade of experience since 2012, we bring deep industry knowledge and hands-on problem-solving to every shipment we handle.

2

Dedicated Dangerous Goods Team

Our certified DG specialists ensure the safe, compliant transport of hazardous materials via air and sea—one of our core competitive strengths.

3

Global Network

We partner with trusted international carriers and agents, enabling reliable coverage, faster transit, and local insight across major trade routes.

4

Customer-Centric Service

We prioritize personalized service, clear communication, and responsive support to give our clients confidence and peace of mind throughout the logistics process.

Our Customers



Trusted by industry leaders across sectors



"We are proud to serve a diverse portfolio of clients whose partnership reflects our commitment to reliability, performance, and long-term value creation."

CONTACT US!


"We're here to move your business forward—efficiently, securely, and reliably. Whether you're shipping general cargo or complex dangerous goods, our team is ready to assist you with tailored logistics solutions and responsive support."

— Youssef Bassem, CEO, Eagle Express

Visit Our Website

Explore our full range of services, request a quote, or track your shipment anytime—directly from our website.

Our online platform is designed to make logistics management easier and more transparent for you. Whether you need documentation support, shipping updates, or to connect with our team, our website is your 24/7 logistics hub.

 www.eagleexpress-logistics.com

THANK YOU!

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